

# Jen the Herbalist Terms and Conditions

Current as of: July 2024



## **Payment Methods:**

All transactions other than cash are done via Square or CommBank. You can view Square's Terms and Conditions and Privacy policy via <https://squareup.com/au/en/legal/general/privacy>. Commonwealth Bank Terms and Conditions can be viewed via <https://www.commbank.com.au/support/privacy.html>

## **Shipping Information:**

I use Australia Post Parcel Service for shipping of goods. Postage fees are charged at standard Australia Post rates.

Please allow 1-2 days for shipping dispatch. This will vary depending on my current volume of orders. Once in the postal system it can take 1-2 days for local deliveries, and up to 5-6 days for interstate deliveries. Please contact me if you wish to receive tracking details.

## **Returns:**

Please choose carefully as I do not offer refund for change of mind. For personalized herbal formulas and flower essences, goods cannot be returned unless damaged during post.

## **Cancellations:**

Please choose your products carefully as I do not allow for cancellation of an order once it is placed.

For appointments, if you need to cancel or reschedule your appointment with less than 24 hours' notice or fail to show for a scheduled appointment, you will incur a **\$50 cancellation fee**.

## **Disclaimer:**

The information and opinions expressed on this website, [www.jentheherbalist.com.au](http://www.jentheherbalist.com.au), are for general information only and should not be relied upon as a substitute for medical diagnosis or treatment. All remedies provided by Jen the Herbalist are not a substitute for appropriate medical health care.

## **Medical Disclaimer**

Jen the Herbalist claims no responsibility for the health advice dispensed within the blog or website [www.jentheherbalist.com.au](http://www.jentheherbalist.com.au). If needing to address a personal health issue, you are urged to seek health advice from your local healthcare practitioner.

## **Copyright**

This site is owned and operated by Jen Barnett, trading as Jen the Herbalist. Any and all material which appears on this site, including text, logos, graphics, images, photographs, icons, site design, graphics and other material (collectively the "Content") as well as the selection, assembly and arrangement thereof is subject to applicable copyright laws. Copyright © 2006, ALL RIGHTS RESERVED.